A Message from All of Us

Your Comfort is Our Job

Comfort is more than just a feeling; it's the warmth of a soft blanket, the embrace of a hug, or moments shared with loved ones. It's also the reliable heat from your system and the knowledge that your home is secure! At Valley Oil, we prioritize your comfort by ensuring dependable home heating oil deliveries and keeping your equipment running smoothly and safely.

Since 1970, we have made it our mission to always put the safety and comfort of our customers first. Sometimes, that means answering a no-heat emergency call at two in the morning to make sure your family has heat or making a Sunday fuel delivery if you run out. Valley Oil is always here, especially when you need us most.

As your full-service HVAC company, we also understand that your comfort comes at a cost, and that's why we are proud to offer comprehensive service plans that can protect your heating and cooling equipment against costly repairs and breakdowns. In addition to priority service, discounts on parts, and annual tune-ups, you can earn loyalty credits for each consecutive year you purchase a Standard or Ultimate Comfort Plan! And of course, you'll have the peace of mind knowing that your comfort is always just a phone call away with Valley Oil.

Speaking of peace of mind, are you an Automatic Delivery customer? The gold standard of service, Automatic Delivery eliminates the need to check your fuel tank levels or schedule deliveries; we'll take care of everything! Learn all about the other benefits of Automatic Delivery in our article on page 2.

There are more insightful articles in this newsletter, including:

- We're Hiring
- Clear a Path so You're Good to Go!
- More Than a Heating Company
- Meet the Newest Member of the Valley Oil Family
- Upgrade Your Comfort and Savings with a New Heating System
- Word Jumble Contest

While technology will continue to evolve and the times will undoubtedly change, one constant you can count on is our commitment to your comfort! Thank you for being part of our Valley Oil Family, and remember to call us at (609) 466-0015 for any and all heating and cooling services.

Sincerely,

Walley Oil Company

We're Hiring!

Are you looking to work for a reliable, fair company that truly values its employees?

Valley Oil might be the perfect place for you! As we prepare for 2025, we are looking to expand our team and invite you to apply for open positions.

We are currently hiring for:

Experienced HVACR Technician

3+ years of experience with heating oil equipment, gas equipment, and air conditioning required.

Part-time Office Help

Enjoy flexible hours and the opportunity to work in a supportive environment.

Since 1970, Valley Oil has been a family-owned and -operated business, and we treat every employee like family. Whether you've been with us for two days or two decades, you'll find a workplace where respect and camaraderie are at the heart of everything we do.

Interested?

Give us a call at (609) 466-0015 for more information. We look forward to welcoming you to the Valley Oil family!



Winter Safely with Automatic Delivery

Being a homeowner is stressful enough. Let Valley Oil take the worry of fuel deliveries off your plate! Our Automatic Delivery Program ensures your home stays warm and cozy without the hassle of checking your tank. We track the weather, heating degree days, and your past fuel usage to send deliveries exactly when you need them. It's simple, stress-free, and makes you eligible for money-saving service contracts. Let us help make your winter a little easier and a lot more convenient!

Effortless Fuel Delivery

Winter can be demanding, but monitoring your fuel levels doesn't have to be part of the stress. With automatic delivery, we take care of everything—tracking, scheduling, and delivering your fuel—so you can enjoy peace of mind. Let us take care of your fuel needs so you can focus on other tasks!

Seamless Winter Comfort

With automatic delivery, your Valley Oil truck will be on its way before you even need to think about it. Enjoy uninterrupted warmth all season long, with no need to call or log in to place an order. Kick your feet up, we've got your fuel.

Whether you prefer will-call deliveries or automatic, we are happy to work with you, but there are a few things you should consider if you're still scheduling your own deliveries.

The downside to will-call deliveries include:

- · Increasing the risk of a heating oil run out
- Leaving yourself open to needing an emergency delivery
- Checking your own fuel tank levels
- Adding more responsibilities to your already long list

With our automatic delivery service, you won't have to check your tank or keep track of delivery dates. Sit back, relax, and enjoy the comfort of uninterrupted warmth, all season long!

Contact us about enrollment by filling out an online form here: valleyoilnj.com/contact-us/ or call us at 609-466-0015 to enroll in our automatic delivery program.





Clear a Path so You're Good to Go!

Your comfort is always at the top of our minds, and we work hard to always provide safe and reliable heating oil deliveries. In order for our drivers to perform their job to the best of their abilities, it's important to always keep a path clear to your fill pipe or fuel tank!

It can often be an overlooked task, but ensuring a clear path to your fill pipe will allow our delivery drivers to perform their tasks safely and efficiently. This way you can stay cozy and warm inside, and our drivers can stay on schedule and help all our customers.

During their delivery, you may see our drivers taking pictures of your home and filling location with their tablets. That is so we can easily find your fill pipe during a snowstorm! We appreciate your help keeping our drivers safe and look forward to keeping you warm the rest of the winter.

Upgrade Your Comfort and Savings with a New Heating System

How is your heating system holding up this year? Are you hearing odd noises or seeing a higher-than-usual heating bill? It might be a result of aging or malfunctioning equipment, which can both lower your comfort and drive up your costs.

Have You Thought About an Upgrade?

Modern oil heating systems are designed to last for 20 years or more, but eventually, every system will need to be replaced. Replacing outdated or broken equipment will improve your home comfort while reducing your monthly fuel usage. With the latest energy-efficient technology, you'll not only enjoy enhanced performance but also lower your energy costs!

If your heating system looks anything like the one we recently replaced at the Titusville United Methodist Church, then it's time for an upgrade!

The benefits of a new heating system include:

- 1. Increased energy-efficiency
- 2. Reduced fuel usage
- 3. Improved home comfort
- 4. Quieter operation
- 5. Cleaner indoor air





Don't let a malfunctioning heating system leave you cold.

Contact Valley Oil to discuss your options!

Valley Oil is a NEIF-approved contractor

At Valley Oil, we understand that upgrading your heating system is a big decision. That is why we became a NEIF-approved contractor for home energy improvements! The National Energy Improvement Fund (NEIF) will finance



up to 100 percent of your energy improvements with fixed-rate monthly payments that make budgeting easy with no points, fees, or closing costs. And the best part? The energy improvements you make will help offset your monthly payments!



VALLEY OIL

MORE THAN A HEATING COMPANY

At Valley Oil, we are more than a heating company. We come together with our employees and neighbors to support causes near and dear to our hearts. This fall, Valley Oil supported the V Foundation to honor an employee's family member who courageously fought breast cancer this year.

For each employee who shaved their beard, Valley Oil made a donation to the V Foundation. Our employees were eager to get the chance to stand in support of all the people who will benefit from this donation.

The V Foundation has a goal of raising money for cancer research so families can find victory over cancer. If you would like to learn more about the V Foundation, visit V.org.



Valley Oil Sponsored The Chubby's Project 5K Walk

On November 3, people from all over the Hopewell Valley area gathered at the St. Michaels Preserve to walk the 5K and raise money for a great cause. Valley Oil was a proud sponsor of the Hopewell Feeds Neighbors **5K Hunger Walk.** The Hopewell Council of Churches collaborated with The Chubby's Project to raise money to support local families. The money raised through sponsorships and community members walking went to help provide meals to local people in need. If you are interested in learning more about the Chubby's Project, visit thechubbysproject.org.

Community and comfort always come first at Valley Oil!





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VISA



Meet the Newest Member of the Valley Oil Family!

Ever wonder how Valley Oil is able to make your heating system purr? Meet Tiger Loops!

Loops is a 6-month-old kitten that has found a home at Valley Oil Company. His job tasks include searching for mice, greeting customers, and most importantly, putting a smile on all the employees' faces.

If you're in the Hopewell area, stop by the office and say hi! Loops is always willing to let you give him a belly rub!

What's the Word?

Have you been paying attention? Unscramble the three words below they were each used at least once in this issue - and email back your answers to **dgordon@valleyoilnj.com**.

> One lucky winner will get a \$200 credit to their account!

> > **GYERNE OMTOFRC** ELFU